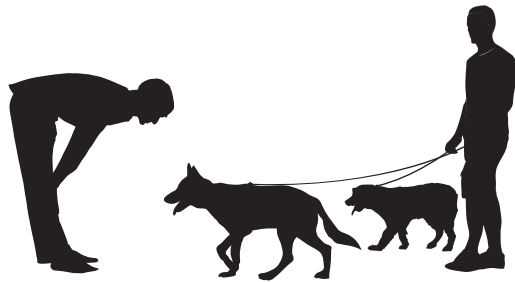
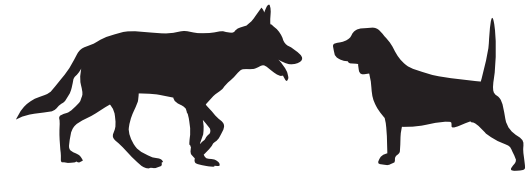


We may love dogs, but not all of our neighbors feel the same way! Follow these simple etiquette tips to help create a safe, happy, and harmonious community for dogs, dog owners, and everyone in the neighborhood, no matter what their pooch preference may be.



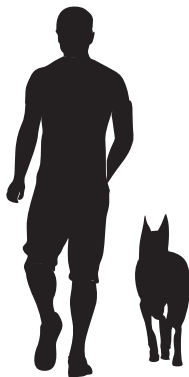
## PETTING OTHER PEOPLE'S DOGS

It's hard to resist a cute dog or puppy, but not all dogs love to be approached or touched by strangers. Avoid staring, which can upset some fearful or shy dogs. To avoid snapping or other dangerous behaviour, always ask the owner for permission to approach or touch their dog.



## MANAGING DOG-TO-DOG INTERACTION

Most dogs interact well with other dogs, but some prefer not to be approached by their canine counterparts. The best way to avoid trouble is to manage YOUR dog's interactions. Be aware of growls or barks, which are signals to keep away, and be sure to give other dogs space initially. Only allow your dog to approach another if you are sure the other dog is comfortable and can cope.



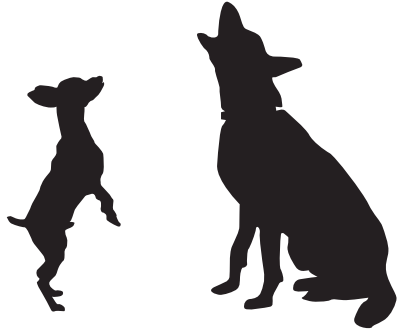
## ADEQUATE CONTROL OF DOGS

Dogs are animals that look for direction from their humans. By making decisions and controlling your dog's actions towards others (rather than letting them dictate the situation), you can keep your dog, your neighbours, and their dogs safe and comfortable.



## CLEAN UP THE MESS

In the interest of public health and a clean environment, be sure to carry dog waste bags and immediately clean up any "packages" left behind on walks or during playtime.



## CURB BARKING AND ANY ANTI-SOCIAL BEHAVIOUR

While barking is natural for dogs, they can be trained to not bark at every noise they hear. Start your dog's education by not overexciting your dog when you return home; remain calm and don't interact with your dog until it relaxes. Peace is possible with training, patience, and consistency.



## SUPERVISE DOGS AND CHILDREN

Never leave dogs and children unsupervised together. Children can overexcite dogs and may be nipped or bitten in the excitement. For everyone's safety, monitor all interactions between dogs and kids.



## BE CAREFUL WITH RETRACTABLE LEASHES

Retractable leashes pose a big risk to dogs, especially around elevators. The small diameter lead is not big enough to reopen elevator doors if a dog enters an open elevator and the doors close before the owner can enter. This situation can be fatal to the dog if the owner holds on to the leash on the outside with their dog inside and the elevator starts descending or ascending. Be careful with your dog around elevators and advise other dog owners to do the same.



## REDUCE THE RISK OF A DOG ATTACK

If a dog attacks you while you are alone, don't run. Stand totally still, don't kick out, and wait for the dog to move away. Should you be knocked to the ground, roll into a ball, cover your face, and stay down until the dog loses interest. Moving or fighting back can only increase your risk of serious injury if attacked.